

# OpenText™ Endpoint Management Readme

The information in this Readme pertains to the Endpoint Management release.

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## Introduction to Endpoint Management

Opentext™ Endpoint Management makes it easy for you to give employees exactly what they need to do their work, no matter where they are located. You can give each person the working environment he or she needs and secure the environment through a single management console. The end result: you and your IT staff can be confident that every employee’s device is properly equipped, secured, and compliant.

## Key Features

The following section describes the key features supported in this release:

**Configuration Management:** Distribute software; control desktop configuration through policies; scan devices to collect hardware and software inventories; and migrate application settings, and system settings from one device to another.

**Endpoint Agent:** The Endpoint Agent is a part of the OpenText™ Endpoint Management software that lets your administrator manage devices over the network. The Endpoint Agent provides services that help the administrator do the following without visiting your device:

- ♦ Manage policies that determine the behavior of your device.
- ♦ Deliver software, and other files to your device.
- ♦ Take inventory of your device’s hardware and software.

OpenText Endpoint Management is supported by documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the [Online documentation website](#).

## Deploying the Endpoint Agent

Devices that you want to manage through Endpoint Management must have the Endpoint Agent deployed to them. The Endpoint Agent performs all Endpoint Management management tasks on the managed device. For more information, see [Deploying the Endpoint Agent](#) in Endpoint Agent guide.

## Known Issues

We have not identified any known issues in this release.

## Technical Support

For access to our support teams please use our Chat Service or Phone as detailed below:

**Chat:** <https://portal.microfocus.com>

**Phone:** <https://support.microfocus.com/contact/swgrp.html>

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