

# Conferencing 1.0

October 24, 2007

## 1 Product Overview

Novell® Teaming + Conferencing is an enterprise collaboration tool that integrates with GroupWise®. The Conferencing component provides real-time, instant meetings to remove the distances between team members located throughout the world. Key conferencing features include:

- ◆ Meeting scheduling and management tools
- ◆ Messaging client available on Linux and Windows; works in conjunction with the open source Pidgin project
- ◆ Instant messaging and chat during meetings
- ◆ Presence indicators in Novell Teaming to show who is available to meet
- ◆ Application and desktop sharing to facilitate demonstrations for all team members
- ◆ Whiteboarding to allow team members to brainstorm and draw out their ideas
- ◆ Voice support that includes Voice over IP so that team members can talk to each other using a soft phone on their workstations

## 2 Conferencing Installation Instructions

System requirements and installation instructions are available in the *Conferencing 1.0 Server Installation Guide* on the [Novell Teaming + Conferencing 1.0 Documentation Web site \(http://www.novell.com/documentation/team\\_plus\\_conf\)](http://www.novell.com/documentation/team_plus_conf).

### 2.1 Changing the Conferencing Server Language

The Conferencing server uses the system language by default. To use a different language, add the line `export ZONLANG=language-code` to file `/etc/sysconfig/imidio_iic`. After this setting is added, restart the Conferencing services from a console window as follows:

```
cd /opt/iic/conf
./control-services.sh stop
./control-services.sh start
```

E-mails sent by the server are defined by template files located in `/opt/iic/conf`. The default versions of these files are in English; to use another language, copy the files from `/opt/iic/locale/language-code/emails/*.txt` to `/opt/iic/conf`.

Similarly, the HTML files used to display meeting invitations are located in `/usr/local/apache2/htdocs/imidio/invite`. Copy the files under `/opt/iic/locale/language-code/web/invite/*.html` to `/usr/local/apache2/htdocs/imidio/invite/*.html`.

## 3 Known Conferencing Issues

- ♦ [Section 3.1, “Millions of Colors Required for Linux Desktop Color Depth,” on page 2](#)
- ♦ [Section 3.2, “Server Address Required for Linux Client,” on page 2](#)
- ♦ [Section 3.3, “Log Out / Log In Required to Change Client Interface Language,” on page 2](#)
- ♦ [Section 3.4, “New Mute Microphone Check Box,” on page 2](#)
- ♦ [Section 3.5, “Second Community Created Automatically,” on page 2](#)

### 3.1 Millions of Colors Required for Linux Desktop Color Depth

The desktop share viewer cannot establish a connection to the Conferencing server if the color depth is set lower on a Linux desktop.

### 3.2 Server Address Required for Linux Client

By default, if you are using the Linux Conferencing client, users must specify the address of the Conferencing server the first time they log in, for example:

```
hostname.Internet_domain_name.com
```

To prevent this, you can rebuild the client RPM using the Conferencing Package Kit so that the client RPM that users download contains the right server name for your system.

### 3.3 Log Out / Log In Required to Change Client Interface Language

If you change your interface language on the *Languages* tab in the Preferences dialog, you must log out and log back in again before Conferencing responds to the change.

### 3.4 New Mute Microphone Check Box

Since finalization of the *Conferencing 1.0 User Guide*, a Mute Microphone checked has been added to the PC Phone panel. Select this option to mute your microphone locally. This is similar to using the Mute button on your phone. It does not affect the mute setting on the Conferencing bridge and meeting participants cannot see that you are muted.

### 3.5 Second Community Created Automatically

In “Adding Communities” in the *Conferencing 1.0 Operations Guide*, you are instructed to manually add a second community in addition to the default System Community. This is not necessary. A second community is created automatically to accommodate LDAP synchronization.

## 4 Conferencing Documentation

The following sources provide information about Conferencing:

- ♦ Installation: The following files are available after you extract the software from the `.exe` file and before you install the software:
  - ♦ `Conferencing 1.0 Release Notes.html`

- ♦ Conferencing Server Installation Guide.pdf
- ♦ Conferencing Operations Guide.pdf
- ♦ Conferencing User Guide.pdf
- ♦ Product documentation included in Conferencing
  - ♦ To access the Conferencing client Help system, start the Conferencing client, then click *Help*.
- ♦ Online product documentation: [Novell Teaming + Conferencing 1.0 Documentation Web site \(http://www.novell.com/documentation/team\\_plus\\_conf\)](http://www.novell.com/documentation/team_plus_conf)

## 5 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

A trademark symbol (®, TM, etc.) denotes a Novell trademark; an asterisk (\*) denotes a third-party trademark

## 6 Legal Notices

Novell, Inc. makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc. makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export, or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. Please refer to the [Novell International Trade Services Web page \(http://www.novell.com/info/exports/\)](http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2007 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc. has intellectual property rights relating to technology embodied in the product that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed on the [Novell Legal Patents Web page \(http://www.novell.com/company/legal/patents/\)](http://www.novell.com/company/legal/patents/) and one or more additional patents or pending patent applications in the U.S. and in other countries.

For Novell trademarks, see [the Novell Trademark and Service Mark list \(http://www.novell.com/company/legal/trademarks/tmlist.html\)](http://www.novell.com/company/legal/trademarks/tmlist.html).

All third-party trademarks are the property of their respective owners.