

## Using ZENworks Mobile Management on Windows Server 2003 R2 x64

Follow these guidelines to set up and run ZENworks Mobile Management on Windows Server 2003 R2 x64.

### Isapi Filters

The ZMM web installs an Isapi filter into IIS. On Windows 2003 R2 x64, IIS attempts to run the filters with 64-bit extensions. This causes IIS to stop functioning. To fix this situation, the following command must be run after installing the ZMM Web component:

- 1 Click *Start*, click *Run*, type `cmd`, and then click *OK*.
- 2 Type the following command to enable 32-bit applications:

```
cscript %SYSTEMDRIVE%\inetpub\adminscripts\
adsutil.vbs SET W3SVC/AppPools/
Enable32bitAppOnWin64 1
```

### ASP.NET 2.0 32-bit version

You must also run the 32-bit version of ASP.NET 2.0. To run the 32-bit version of ASP.NET 2.0, follow these steps:

- 1 Click *Start*, click *Run*, type `cmd`, and then click *OK*.
- 2 Type the following command to install the version of ASP.NET 2.0 (32-bit) and to install the script maps at the IIS root and under:  
  
`%SYSTEMROOT%\Microsoft.NET\Framework\v2.0.50727\aspnet_regiis.exe -i`
- 3 Make sure that the status of ASP.NET version 2.0.50727 (32-bit) is set to Allowed in the Web service extension list in Internet Information Services Manager.

See also [Using ZENworks Mobile Management on Windows Server 2008 x64 \(http://www.novell.com/documentation/zenworksmobile2/pdfdoc/zen\\_mobile\\_install\\_kb1.pdf\)](http://www.novell.com/documentation/zenworksmobile2/pdfdoc/zen_mobile_install_kb1.pdf).

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