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Nokia Intellisync Mobile Suite Release Notes

Version 8.5

Published October 31, 2007

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Contents

Introduction. 7
Known Issues in Nokia Intellisync Mobile Suite 8.5 Release Candidate 7
Installing Nokia Intellisync Mobile Suite 8

Introduction

Nokia Intellisync Mobile Suite 8.5 is a release candidate for Novell, which contains resolutions to issues categorized as Priority 1 and Priority 2. These release notes are written specifically for Novell Engineering and should not be distributed to final beta testers.

Known Issues in Nokia Intellisync Mobile Suite 8.5 Release Candidate

This section lists the most important issues addressed in the Nokia Intellisync Mobile Suite 8.5 release candidate.

- The installation prompts you to enter a company name. The company name can contain only letters, digits, commas, and dots; no other characters are accepted. Using other types of characters does not stop the installation, but may result in missing SSL support as the SSL certificate generated during the installation cannot contain characters other than letters, digits, commas, and dots.
- When synchronizing multiple users on a server, the server stops responding and you must stop and restart the server. Nokia reproduced this problem in automated testing, but only for very high loads. This issue has been escalated to Sybase, as the problem is related to Sybase drivers. Reference Nokia bug 70994.
- On Palm OS and Windows Mobile devices, moving an item from the Deleted folder to the Inbox corrupts the attachment. This is the same issue found on the Windows version of GMS. Reference Novell bug 334949.
- Installation on Window Mobile 2003 devices is not currently supported. Reference 70111.
- For Symbian devices, you must uninstall the current version before installing this release.
- For Window Mobile 5 devices, provisioning through WebAdmin Console (Users > Send Install SMS) should be done only when server is set to secure mode. Otherwise, communication is not secure, as custom security over HTTP is not yet implemented. To set the server to use SSL for provisioning, go to System Settings > General > Force WAP Site Access to use HTTPS.
- In some cases, restarting services on the server causes the server to stop responding. A temporary solution is to stop and restart all server processes. Reference 69977.
- The administrator password is written in the installation log in clear text. For security reasons, delete the installation log after reviewing it for possible errors.

- In some cases there may be a 30 minute delay when synchronizing data to the server because of the Linux network interface misconfiguration or GroupWise.Listener limitations. Reference 72253. Recommended solutions are:
  - If more than one Nokia Intellisync Mobile Suite server shares the same GroupWise userpool and one of those servers is down, the working servers do not receive notifications for the users who share the Nokia Intellisync Mobile Suite servers. Before stopping a Nokia Intellisync Mobile Suite server, delete users from the GroupWise notification system.
  - If the Nokia Intellisync Mobile Suite server is not configured correctly, the InetAddress.getHostName/getHostAddress returns an IP address that is not accessible from a different computer. In addition, the GroupWise server cannot push notifications to the Nokia Intellisync Mobile Suite server. The temporary solution is to modify GroupWise.Listener in the Wireless Email Diag pages on the Linux server using the following format: <hostname>=<ipaddress>:<port>, where port is typically 8191.

Installing Nokia Intellisync Mobile Suite

For instructions to install the Nokia Intellisync Mobile Suite 8.5 release candidate, refer to the *Nokia Intellisync Mobile Suite Linux Installation Guide*.