

Enrolling Devices without the ZENworks Mobile Management App

ZENworks® Mobile Management 2.6.x

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Enrolling Devices without the ZENworks Mobile Management App

The *ZENworks Mobile Management* device application is not available for some device platforms; however, users can still enroll with *ZENworks Mobile Management* by creating an account through the device's native ActiveSync application.

These device platforms include: **Windows Phone** and **webOS**.

Functionality is limited to the ActiveSync security policies supported by the device platform.

For information on policy functionality, see the [Device Platform Comparison](#) table.

Requirements

- A device with a native ActiveSync application.
 - **webOS** operating system versions 1.4.3, 1.4.5, 2.0.0, 2.0.1, or 2.1.2
 - **Windows Phone** version 7, 7.5, or 8

Enrollment

To enroll your device with the *ZENworks Mobile Management* server, create a Microsoft Exchange ActiveSync account.

Some Things to Know

- When you are prompted for the server address, enter the address of the *ZENworks Mobile Management* server.
- When you are prompted with the SSL setting, enable it if your administrator has informed you that SSL encryption for securing data-in-motion is required.
- Windows Phone devices require that you enter your full email address or username+domain in the username field.
- The Exchange ActiveSync account name and several entry fields are labeled uniquely depending on the type of device you have (see the chart below).

	ActiveSync Account	Server Address Field Label	SSL Field Label
webOS	Exchange (EAS)	Incoming Mail Server (after the https://)	When entering the server address, make sure it begins with https://
Windows Phone	Outlook	Server	Server requires encrypted connection (select the box)