GroupWise PDA Connect

January 28, 2005

Overview

The information in this Readme file pertains to Novell® GroupWise® PDA Connect.

GroupWise PDA Connect is designed to work on a Windows* computer to synchronize data between GroupWise and a PDA device. It is comprised of a synchronization engine and translators, which are used to seamlessly integrate Palm* and Pocket PCs* with GroupWise.

1.0 GroupWise PDA Connect Installation

1.1 Prerequisites

Before installing GroupWise PDA Connect:

- Ensure that Microsoft* ActiveSync* is installed for the Pocket PC 2000, 2002, or 2003 or Palm HotSync* Manager is installed for the Palm OS 4.x or 5.x.
- Ensure that GroupWise 6.5.3 is installed. You can download the required GroupWise Support Pack from the GroupWise 6.5 Product Updates page (http://support.novell.com/filefinder/16963/index.html)
- Ensure that you are not synchronizing anything in Outlook* (such as e-mail, calendar, tasks, or notes) in either ActiveSync, PocketMirror*, or Palm Desktop.
- If you have an IMAP e-mail client on your mobile device, and want to use GroupWise PDA Connect for e-mail instead of your IMAP e-mail client, then you need to install the MailPlus client on your mobile device. You can download the MailPlus client from the GroupWise 6.5 Product Updates page (http://support.novell.com/filefinder/16963/index.html). When using GroupWise PDA Connect, you can only synchronize using the cradle. This is typically considered a downgrade from an IMAP e-mail client.
- To increase the speed of synchronization, you should use the cleanup options in GroupWise to automatically delete or archive items that are older than 3 months. To set the Cleanup options in GroupWise, click Tools > Options, then click Environment. Click the cleanup tab, then select the options you want, click OK, then click Close. Additionally, you may want to delete any unneeded items on your mobile device.

1.2 Downloading GroupWise PDA Connect

GroupWise PDA Connect is available for download at the Novell Product Downloads Web site (http://download.novell.com/pages/PublicSearch.jsp).

1. Select GroupWise for the product, then click Submit Search.
2. Click GroupWise PDA Connect.

3. Click the filename (setupgwpda.exe), then follow the instructions to download the file into a temporary directory.
4. Extract the .exe file into a directory at the root of your local drive or to a network server drive that can handle long pathnames.
5. Continue with Section Installing GroupWise PDA Connect.

1.3 Installing GroupWise PDA Connect

Use Windows to run the GroupWise PDA Connect Installation program (setup.exe).

1. In Windows, click Start > Run > Browse, then locate the directory where you extracted the Support Pack files.
2. Select the setup.exe file, then click OK to run the GroupWise PDA Connect Installation program.
3. When the Welcome page is displayed, click Next.
4. Click Yes to agree to the software license agreement.
5. Select your PDA device (Palm OS or Pocket PC), then click Next.
6. If you selected more than one device, select which one should be the default device, then click Next.
7. Select either Single PC or Multiple PCs, then click Next twice.

If you are using a Palm OS device, you must first synchronize first using GroupWise PDA Connect before using the Sync button on the synchronizing device.

2.0 Known Issues

- Synchronization with GroupWise PDA Connect and other conduits (such as Palm Desktop) is not supported.
- The initial synchronization might be slow if you have a large number of items on the mobile device to synchronize with GroupWise.
- GroupWise PDA Connect does not work with HotSync 6.0.1.
- The synchronization fails if you have more than 8000 calendar items. (Calendar items are appointments, tasks, and notes). To resolve the problem, reduce the number of calendar items to fewer than 8000 by deleting or archiving the calendar items.

3.0 Additional Documentation

In addition to this Readme file, the following sources give information about GroupWise PDA Connect:

- GroupWise PDA Connect Help. Click Help > Contents in GroupWise PDA Connect to access the help.

4.0 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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