

Supported Devices

ZENworks® Mobile Management 2.7.x

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Novell, Inc.
1800 South Novell Place
Provo, UT 84606
U.S.A.
www.novell.com

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Device Models Supported by ZENworks Mobile Management

The supported devices listed in this document have been tested and functionality has been verified for use with ZENworks Mobile Management applications and with the ZENworks Mobile Management server. Devices not listed may have some functionality limits and present issues not seen in the tested devices.

Android

End-of-Life Notice - Please note that ZENworks Mobile Management server version 2.7.2 and ZENworks Mobile Management for Android with TouchDown app version 2.7.2.x were the last to support Android OS v2.0 - v2.1.

Items marked with an asterisk (*) are supported only with the use of the TouchDown application.

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
Acer Liquid E*	Acer Liquid E*
ASUS Nexus 7	ASUS Nexus 7
Dell Streak	Dell Streak
Fugitsu F-12C Globetrotter	Fugitsu F-12C Globetrotter
HTC ChaCha	HTC ChaCha
HTC Desire C, Desire S, Desire X	HTC Desire C, Desire S, Desire X
HTC Droid DNA	HTC Droid DNA
HTC Eris	HTC Eris
HTC EVO, EVO 3D, EVO 4G LTE	HTC EVO, EVO 3D, EVO 4G LTE
HTC Explorer	HTC Explorer
HTC First	HTC First
HTC Hero	HTC Hero
HTC Incredible, Incredible 4G LTE	HTC Incredible, Incredible 4G LTE
HTC One, One S, One V, One X, One X+	HTC One, One S, One V, One X, One X+
HTC ReZound*	HTC ReZound*
HTC Salsa	HTC Salsa
HTC Status	HTC Status
HTC Thunderbolt	HTC Thunderbolt
HTC Vivid	HTC Vivid
HTC Wildfire S	HTC Wildfire S
Huawei 858 Smart	Huawei 858 Smart
Huawei Ascend P1	Huawei Ascend P1
Kyocera Rise	Kyocera Rise
LG Intuition	LG Intuition
LG Optimus 3D	LG Optimus 3D
LG Optimus G, Optimus G Pro	LG Optimus G, Optimus G Pro
LG Nexus 4	LG Nexus 4
LG-P350	LG-P350

LG-P500	LG-P500
LG Revolution*	LG Revolution*
LG Spectrum, Spectrum 2	LG Spectrum, Spectrum 2
LG Thrill 4G	LG Thrill 4G
LG Viper 4G LTE	LG Viper 4G LTE
Motorola Admiral	Motorola Admiral
Motorola Atrix 2	Motorola Atrix 2
Motorola Atrix HD*	Motorola Atrix HD*
Motorola Cliq	Motorola Cliq
Motorola Droid, Droid 2, Droid 3, Droid 4, Droid Pro, Droid X2, Droid Ultra	Motorola Droid, Droid 2, Droid 3, Droid 4, Droid Pro, Droid X2, Droid Ultra
Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M	Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M
Motorola Milestone 3	Motorola Milestone 3
Motorola Photon and Photon Q	Motorola Photon and Photon Q
Motorola Xoom	Motorola Xoom
Motorola XPRT	Motorola XPRT
Nexus One	Nexus One
Samsung Captivate	Samsung Captivate
Samsung Charge	Samsung Charge
Samsung Galaxy Ace 2*	Samsung Galaxy Ace 2*
Samsung Galaxy Nexus	Samsung Galaxy Nexus
Samsung Galaxy Note and Galaxy Note II	Samsung Galaxy Note and Galaxy Note II
Samsung Galaxy S II Epic 4G Touch	Samsung Galaxy S II Epic 4G Touch
Samsung Galaxy S II Skyrocket	Samsung Galaxy S II Skyrocket
Samsung Galaxy S III	Samsung Galaxy S III
Samsung Galaxy S III mini	Samsung Galaxy S III mini
Samsung Galaxy S4, Galaxy S4 Active	Samsung Galaxy S4, Galaxy S4 Active
Samsung Galaxy Tab, Galaxy Tab 10.1	Samsung Galaxy Tab, Galaxy Tab 10.1
Samsung Galaxy Victory	Samsung Galaxy Victory
Samsung Galaxy W (Wonder)	Samsung Galaxy W (Wonder)
Samsung Infuse 4G	Samsung Infuse 4G
Samsung Moment	Samsung Moment
Samsung Nexus 10	Samsung Nexus 10
Samsung Stratosphere	Samsung Stratosphere
Sony Ericsson Xperia Ray*	Sony Ericsson Xperia Ray*
Sony Xperia U*	Sony Xperia U*
ZTE Flash	ZTE Flash

Android devices tested but NOT supported

Motorola RAZR Max - Remote Wipe fails when issued from an ActiveSync server

Amazon Kindle Fire and Kindle Fire HD - Not supported on system version 7.2.3_user_2330720 or greater

BlackBerry

Devices supported using the NotifySync for BlackBerry app	Devices supported using ActiveSync without the NotifySync app
8100 Series	BlackBerry Z10
8200 Series	BlackBerry Q10
8300 Series	
8500 Series	
8700 Series	
8800 Series	
8900 Series	
9000 Series	
9500 Series - Storm and Storm 2	
9600 Series	
9800 Series	
9900 Series	

iOS

End-of-Life Notice - Please note that *ZENworks Mobile Management* server version 2.7.2 and *ZENworks Mobile Management for iOS* app version 2.7.1.x were the last to support iOS devices not running iOS 5 or above.

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3	iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3
iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3	iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3
iPad 3 OS 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPad 3 OS 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPad 2 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPad 2 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPad OS 5 - 5.1	iPad OS 5 - 5.1
iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3	iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3
iPhone 4S OS 5 - 5.1, 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3	iPhone 4S OS 5 - 5.1, 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3
iPhone 4 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPhone 4 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPhone 3GS OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPhone 3GS OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPod Touch 4th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPod Touch 4th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPod Touch 3rd Gen 16GB or higher OS 5 - 5.1	iPod Touch 3rd Gen 16GB or higher OS 5 - 5.1

Symbian S60 3

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
Nokia E66	Nokia E71
Nokia E71	
Nokia E72	
Nokia E75	
Nokia E90	
Nokia N95*	
Nokia N97	
Nokia 6120c*	

Devices marked with an asterisk (*) do not support Full Remote Wipe. You can wipe only Mail for Exchange.

webOS

Devices supported using ActiveSync without the ZENworks Mobile Management app
Palm Pixi
Palm Pre
Palm Pre 2
HP Veer
HP TouchPad

Windows Mobile 6

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
HTC Pure	HTC Pure
Motorola Q 9h	Motorola Q 9h
Treo 800w	Treo 800w
Treo Pro	Treo Pro
T-Mobile Dash	T-Mobile Dash

Windows Phone

Devices supported using ActiveSync without the ZENworks Mobile Management app
HTC 8x
HTC HD7
HTC Surround
Nokia Lumia 920
Samsung Focus

Windows RT

Devices supported using ActiveSync without the ZENworks Mobile Management app*
Surface <i>Supported with ZENworks Mobile Management server version 2.7.2 or higher</i>

**Surface RT is supported, but at this time, cannot be properly restricted through Compliance Manager,*