

iOS App Release Notes

ZENworks® Mobile Management 3.0.x

January 2015

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ZENworks Mobile Management for iOS Release Notes

The *Novell ZENworks Mobile Management* application for iOS devices is a component of the *ZENworks Mobile Management* enterprise MDM platform. The *ZENworks Mobile Management* application communicates with the *ZENworks Mobile Management* server.

ZENworks Mobile Management was designed to enable iOS users to keep up-to-date with company security policies and management features, ensuring confidentiality and integrity of wirelessly transmitted corporate information. The *ZENworks Mobile Management* application enables an IT administrator to push out configuration profiles to various iOS devices for easy VPN and Wi-Fi access. The *ZENworks Mobile Management* application also enables you to access your company's recommended applications and utilize the self-servicing dashboard to locate a misplaced device or issue a lock/wipe command to a potentially compromised device.

This document provides a history of releases including dates, known issues, and notes for the *ZENworks Mobile Management* administrator.

Revision History

Date	Author	Description of Changes
2014.12.05	Anthony Costello	3.0.1 Update
2014.08.01	Anthony Costello	3.0.0 Update
2014.05.07	Anthony Costello	2.9.1 Update
2014.02.24	Anthony Costello	2.9.0 Update
2013.11.04	Anthony Costello	2.8.1 Update
2013.09.09	Anthony Costello	2.8.0 Update
2013.07.22	Anthony Costello	2.7.6 Update
2013.05.28	Anthony Costello	2.7.4 Update
2013.04.03	Anthony Costello	2.7.1 Update
2013.02.05	Anthony Costello	2.7.0 Update
2012.10.29	Anthony Costello	2.6.0 Update
2012.07.16	Anthony Costello	2.5.3 Release

Installation Information

Date: 05/28/2013

Product: *ZENworks Mobile Management* for iOS Devices

Requirements

This is a brief summary of the requirements; see the User Guide for the full set of requirements.

- iOS 4.3 through 6 devices with multitasking capabilities (iPhone, iPod touch, and iPad)

Installation Package

The *ZENworks Mobile Management* app is available on the iTunes App Store.

Known Issues

1. After a file has been downloaded to the device, an appropriate app must be available to open or view the file. In some case, the OS is capable of opening the files automatically, but in other cases a third-party app is required (for example, .wav files). [5287]
2. Large files downloaded through the File Share feature might take a long time to load. [5471]

Version History

Version 3.0.1

Description: Application Update
Date: 2014.12.05

Changes/New Features

1. Added the ability to display an Acceptable Use Policy. When enabled on the ZMM server, users must accept the policy before they can enroll.
2. Changed the Yes/No buttons for the change password prompt to OK/Cancel.

Bug Fixes

1. Fixed an issue where the app would crash if a custom lock message being used contained special characters.

Version 3.0.0

Description: Application Update
Date: 2013.08.01

Changes / New Features

1. Added the ability to have the ZMM app enroll via SAML authentication.

Version 2.9.1

Description: Update
Date: 2014.05.07

Changes / New Features

1. Added an option to selectively wipe the device when the user unenrolls the *ZENworks Mobile Management* account.
2. Added localization options for French, German, Italian, Brazilian Portuguese, Spanish, Swedish, Simplified Chinese, Traditional Chinese, and Japanese.

Version 2.9.0

Description: Application Update
Date: 2014.02.24

Changes / New Features

1. The update supports Novell Filr for iOS devices running iOS 7.1 and Filr app version 1.0.4.

Version 2.8.1

Description: Application Update
Date: 2013.11.04

Changes / New Features

1. When an authentication failure is detected, the app will prompt for a new password to be entered. [DE102]

Bug Fixes

1. Fixed an issue that caused iOS devices that had upgraded over-the-air from iOS 5 to iOS 6, to report the same unique identifier to the *ZENworks Mobile Management* server. This prevented the enrollment of any other iOS device that had been upgraded in the same way. [DE99]

Version 2.8.0

Description: Application Update
Date: 2013.09.09

Changes / New Features

1. Changed the “Mobile Apps” label to “Managed Apps.”
2. Changed how Managed Apps are accessed from the device. Clicking the Managed Apps option will now launch the Safari web browser and log into the Desktop User Self-Administration Portal, where the user can view or request to install an app.
3. Added a location tab that displays the device's GPS coordinates.
4. Incorporated new icon sizes for iOS 7.
5. Added a prompt to enter the ActiveSync password when enrolling TouchDown from the *ZENworks Mobile Management* device app.

Version 2.7.6

Description: Application Update
Date: 2013.07.22

Changes / New Features

1. Added support for a volume license key to be pushed down from the server to devices which use the TouchDown application.

Version 2.7.4

Description: Application Update
Date: 2013.05.28

Changes / New Features

2. Added the ability to view on the device, criteria set by the administrator that restrict blacklisted apps.
3. Added the ability to see the criteria of whitelisted apps, set by the administrator, on the device.

Bug Fixes

1. Fixed an issue that caused the enrollment button to disappear. [11086]
2. Fixed an issue when attempting to open a PDF from file share, and having a third party PDF viewer on the device would cause the *ZENworks Mobile Management* app to crash. [11086]

Version 2.7.1

Description: Application Update
Date: 2013.04.03

Changes / New Features

1. Added support for the new user and device administrator options (Suspend Device and Stop Managing Device) added to the 2.7.1 ZENworks Mobile Management server.

Bug Fixes

1. Fixed an issue when the Date/Time 24 hour setting is turned off on the device, the app fails to sync. [11163]

Version 2.7.0

Description: Update
Date: 2013.02.05

Changes / New Features

1. Added a label to notify the user that a configuration profile reload is needed when TouchDown options are apparent. [9799]

Bug Fixes

1. Fixed an orientation issue seen on iPad devices running iOS 6. [9666]
2. Fixed an issue with File Share in which navigating back to the root folder caused the app to crash. [10202]

Version 2.6.0

Description: Application Update
Date: 2012.10.29

The ZENworks Mobile Management app update, v2.6.0, is available for users running iOS 4.3 or greater.

Changes / New Features

1. Added support for the TouchDown for iOS application which includes syncing policies and settings for TouchDown.
 - a. All TouchDown interaction is done from the Configuration Tab in the *ZENworks Mobile Management* app.
 - b. When the app is present, there are buttons for Registering, Configuring and Wiping TouchDown.

Version: 2.5.3.0

Description: Initial Public Release

Date: 2012.07.16

Key Features

1. Management of policies on the device.
2. Configuration of:
 - a. VPN
 - b. Wi-Fi
 - c. Exchange account
 - d. Mail account
 - e. CalDAV account
 - f. CardDAV account
 - g. LDAP Server
 - h. SCEP Server
3. Reporting of device statistics to the *ZENworks Mobile Management* server.
4. Jailbreak detection.
5. Handling for a device log request that can be issued by the administrator in the *ZENworks Mobile Management* dashboard.
6. Support for Mobile Apps that are located in the iTunes App Store. Also incorporates managed apps features of the iOS Developer Enterprise Program (iDEP) advanced MDM functionality.
7. Support for File Share from the *ZENworks Mobile Management* server.